

FaxPress

A Network Fax Solution

Overview

A market leader in network fax servers, Castelle provides solutions for companies to integrate fax into desktop, email and multifunction systems, such as the Xerox WorkCentre Pro. Using Castelle's FaxPress Xerox Interface, users can scan documents to fax directly from the Xerox WorkCentre Pro.

This combined solution covers all aspects of faxing from desktop faxing, fax-to-email\email-to-fax, and hard copy faxing. A network server appliance offering either analogue or digital server solutions, FaxPress is simple to install and manage.



CASTELLE®

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Alliance
Partner

Features and Benefits

Xerox is committed to helping organizations of all types to reduce office print waste, allocate or recover document production costs, simplify IT requirements and maintain the security and confidentiality of company, client or personal information. Working closely with our Xerox Alliance Partners, we custom build solutions that leverage the power and flexibility of Xerox office technology. Through partnerships, technology, and business process innovation, Xerox makes your work... flow.

This solution overview will provide you a brief description of how Xerox and our partner offerings continue to deliver solutions that overcome your print management challenges, today and tomorrow.

Discovering FaxPress

Solution Features

- Scan-to-fax. Users can feed paper documents into the Xerox WorkCentre scanner, then select 'Fax' directly from the control panel.
- Receive fax success/failure notifications by email or have them print out to the Xerox WorkCentre.
- Route incoming faxes to email, desktop or print.
- Electronically archive sent and received faxes.
- Support high volume faxing by connecting multiple Xerox WorkCentres and FaxPress servers.
- Customise fax jobs by selecting print settings for incoming faxes and outgoing fax notifications, configured on a per user and per WorkCentre basis. Print settings include paper colour, size, source tray, and one or two sided documents.

Solution Benefits

- **Simplicity:** Easy to install, maintain and manage.
- **Ease of use:** Faxing from WorkCentre Pro is as easy as typing the fax number and hitting the 'Fax' button.
- **Reliability:** FaxPress is a robust server-based hardware and software solution that eliminates the unreliability of stand-alone fax machines.
- **Enhanced Productivity:** Save time and money by minimising error-filled; labour-intensive manual faxing processes.
- **Security:** Control and manage all transmitted and received faxes centrally. Comprehensive logging and archiving.
- **Cost Savings:** Consolidation of fax machines, printers, scanners and fax lines saves on equipment maintenance and line rental. Network faxing minimises labour-intensive manual faxing.

Customer Scenarios

Scenario 1

As an administrator, Judy's main job is communicating from a county hospital to relevant patients local surgeries. The majority of this communication involves the faxing of patients handwritten notes

Benefits

The notes are placed on the sheet feed scanner of the Xerox Work Centre, the fax number is keyed and the document is sent. Confirmation or failure of the transmission is emailed directly to Judy and an electronic PDF of the document is stored in the hospitals document management system for future reference.

Scenario 2

As a recruitment agency secretary, Lydia's job involves sending out CV's to prospective employers. She opens the relevant document on her computer, adds a covering letter and using the Castelle print driver faxes the documents directly from screen.

Benefits

Confirmation of the transmission is sent back to Lydia electronically. A copy of the fax is kept in the FaxPress fax archive database and can be accessed for reference at a later date. She also receives CV's on FaxPress and faxes them on with cover pages and notes to the potential employers.

FaxPress Specifications

FaxPress Model	FaxPress 2500 Analogue	Captaris FaxPress Analogue	FaxPress Premier Analogue	FaxPress Enterprise Digital ISDN Available as Redundant	FaxPress Enterprise Digital E1 Available as Redundant
# Fax Lines	1 or 2	2 or 4	4, 8, 12 or 16	2, 4, 8, 16 or 24	8, 30, 60 or 90
Hardware	Desktop	Desktop	Rackmount	Rackmount	Rackmount
Number of Users	Up to 100	Unlimited	Unlimited	Unlimited	Unlimited
Email Gateway	Included	Included	Included	Included	Included

FaxPress supports the following Networking operating systems :

- Microsoft Windows 98/ME/NT/2000/XP/2003, VISTA (TCP/IP)
- Novell NetWare 3.x/4.x/5.x/6.x NDS and Bindery mode (IPX./SPX)
- Novell NetWare 5.0 pure IP mode (TCP/IP)
- Linux

Contacts

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Supported Xerox Devices:

For more information about supported Xerox devices, please contact your AMS Ltd local representative.
www.ams-ltd.com

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