

Xerox Workcentre Pro M128 and Y Soft SafeQ Professional Edition



Customer

Volksbank CZ, a.s. is a universal commercial bank with a wide range of products and services in the field of retail and corporate banking. During the course of its activities on the Czech market, Volksbank has gained a strong position in the medium enterprise and retail banking segment. Volksbank's primary business philosophy lays in focusing on individual customer needs. Volksbank offers tailored services tailor to meet the demands of its customers. Volksbank CZ provides services to 50 000 clients through a network of 57 branches.

Challenge

In 2005, Volksbank initiated a plan to centralize all administrative activities. The plan included the centralization and optimization of all document output with an aim to reduce associated costs, namely equipment acquisition costs, man hour costs, and number of prints/copies. Additionally, Volksbank wanted to increase the reliability of their MFP fleet and ensure high quality services.

Based on a more detailed analysis, the following causes of inefficient print operation were identified:

- A large number of local printers from various manufacturers
- Need to monitor and evaluate cost of using these local printers
- Aim to provide effective utilization of printers and copy machines and establish usage rules
- Prevent access to printed documents with sensitive content

Solution

Y Soft SafeQ Professional Edition ensured:

- Accurate accounting for all document output -prints, copies, and scans.
- Centralized administration of the entire print environment through the Y Soft SafeQ central web interface.
- Secure document output via pull print and the Y Soft SafeQ Ultra Light terminal
- High output availability via Y Soft SafeQ follow me function allowing employees to collect prints from any Xerox device.
- Scan management via Y Soft SafeQ scan module. Users simply authenticate at the MFP and scanned jobs are sent to predefined email or folder.
- Customized reporting based on cost centers. Reports are sent automatically to cost center owners.



Benefits

- Central management of all print and copy transactions resulting in a comprehensive overview of usage and subsequently leading to a reduction of costs.
- Using statistics provided by SafeQ, the bank was able to analyze actual usage, define real requirements, and further optimize its MFP fleet.
- Reduced likelihood of security breach due to the SafeQ pull print function. Sensitive documents no longer lay unattended at workgroup MFPs.
- Local printers with high operating costs were effectively replaced by networked MFPs – Significant change in employee behavior. Employees are now more conscious of what they print which has led to a reduction in document output and associated costs.
- Integrated print system which enables printing from all applications and connection to the bank's corporate Active Directory (LDAP)
- "Follow Me" function contributed to the effective utilization of MFP capacity and increased employee comfort
- The bank now is able to identify scanned jobs per employee allowing the bank to trace how scans originated in the event of security breach.
- Approximately 60 % savings per printed page.

Working together...getting results.

Together we can.

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