Safecom Go Xerox
Cost and Access Control

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Xerox's commitment to meeting and exceeding customers' document-related challenges in the office has never been more evident. Working closely with our Xerox Alliance Partners, we custom build solutions that leverage the power and flexibility of Xerox office technology. Through partnerships, technology, and business process innovation, Xerox makes your work… flow.

This solution overview will provide you a brief description of how Xerox and our partner offerings continue to deliver solutions that overcome your print management challenges, today and tomorrow.

Overview

SafeCom print management solutions are intelligent, secure and cost-efficient. With the introduction of the EIP platform printing on Xerox MFPs has become even more user-friendly, as it integrates into the user interface on the MFP. With SafeCom Pull Print, documents follow users to their choice of printer, thus turning any workgroup printer into a personal printer.

SafeCom G2 server software provides a scalable solution that can handle print and copy solutions in large and small organizations alike on one or multiple locations thus allowing gradual roll-out and growth.

SafeCom Tracking enables tracking and storage of data about print and copy jobs per user or department. Use SafeCom Pay to charge students in educational environments and SafeCom Client Billing to charge customers on a project basis. Finally we recommend to actively enforce printing policies with SafeCom Rule Based Printing that will save both toner and paper.
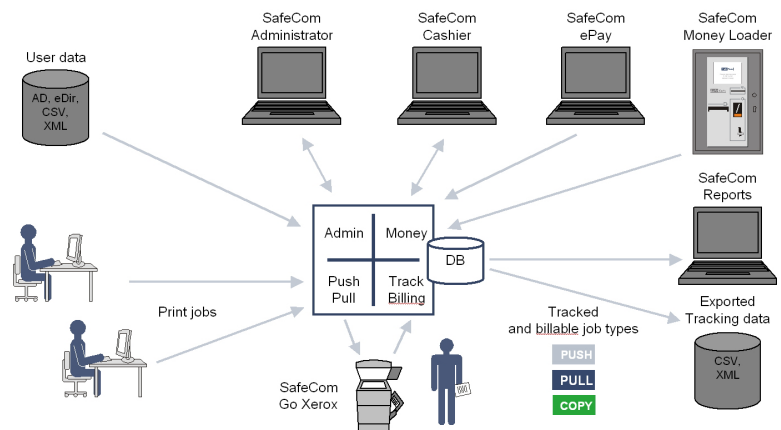
Benefits

- **Environment friendly:** SafeCom Pull Print and Rule Based Printing are both applications that will make any print service more environment friendly. The total volume of prints will decrease and forced rules will further save (color) toner and paper.

- **Cost-efficient:** Balanced deployment of devices using cost-efficient workgroup printers for personal printing. SafeCom Rule Based Printing enforces rules that save toner and paper.

- **Secure & confidential:** Pull Print with user identification at the printer by means of a card and/or code means no jeopardizing of document security. Print data is stored on the server until pulled by the user and is protected on the network with optional encryption. Access to other MFP functions such as copy is also protected by authentication.

- **Flexible:** Documents follow users to their choice of printer allowing users to roam between locations and reduces the impact of printer downtime.

- **Centralized and straightforward administration:** A SafeCom multi server solution can be configured and management from one location. The SafeCom solution offers central control and administration of servers, users, printers and MFPs through an easy-to-use administrator interface.

- **Visibility:** Obtain full visibility of all print and copy activities with Tracking and Reports to gain the ability to allocate costs and plan and manage the print solution.

- **Scalable & Enterprise ready:** SafeCom solutions enable multiple servers to work together to support as many printers and users as required in various locations. Support for mission critical printing with Microsoft Cluster Service support. Devices and features can be added as the company or needs grow.

- **Revenue generating:** Use recorded data for subsequent departmental invoicing with SafeCom Tracking and external invoicing with SafeCom Client Billing. Demand up-front payment for printing and copying with SafeCom Pay; users can deposit money to their account either on the Internet via SafeCom ePay or by depositing money in the SafeCom Money Loader.

Customer Scenarios

The head of the IT department in a large corporation is looking to get an overview

Issue: John is head of the IT department in a large corporation and in charge of the enormous printer fleet. He has no overview over the company's total print costs, the number of prints, or the types of print jobs.

Solution

With a SafeCom G2 server solution with tracking

- John gets the possibility to track all copy, print and e-mail jobs. He can see who prints what, how often, and how much.
- He can subsequently send the bill for all print, copy and email jobs back to the departments or users.
- Rule Based printing enables him to enforce rules for color jobs and duplex printing for specific users or applications saving even more money.
- With the gathered tracking data SafeCom Reports can help optimize printer deployment.
- With the Administrator API John can automate tasks and integrate SafeCom with other systems i.e. the company ERP system.

Bank employee handling confidential client information

Issue: Bill is working in a major bank. Each day he handles loads of highly confidential information for various clients much of which needs to be printed to a printer that he shares with colleagues.

Solution

With SafeCom Go Xerox and a Pull Print solution

- Bill does not need to run to the printer each time he prints a document. He can relax because he knows that none of his documents are printed before he himself goes to the printer and logs in with his employee card combined with his PIN-code.
- Bill knows that with the SafeCom Encryption option enabled, the print path is secured all the way from the PC to the printer
- In combination with SafeCom Tracking and SafeCom Client Billing he can assign each print job to a specific client account and charge them the actual costs involved.

Student using campus print facilities

Issue: Julie is a student at a major university. She often uses the public PC's and multi function printers in the university for her work.

Solution

With a SafeCom solution that includes SafeCom Pay and Pull Print

- Julie does not have to wait in line at the print release station or printer waiting for someone who just printed a 100-page document.
- She simply goes to the closest available printer, logs in using her student card, and collects her prints.
- Julie does not need to keep small coins ready for copying. All print and copy expenses are paid over her student account. When her account runs low she can recharge it either at the cashier's desk, via the money loader or via the Internet.
- When Julie has to rush to a class on another campus she can pick the lecture notes at any available multi function printer on her way there.

Specifications

SafeCom Go Xerox

SafeCom Go integrates with the Xerox MFP's touch-screen control panel using Xerox EIP SDK. SafeCom Go provides copy control without the need of a Xerox Foreign Interface Kit.
The supplied 2-Port Ethernet switch (SafeCom Controller) allows connection of a SafeCom ID Device (card reader) and hosts the SafeCom Go software.
SafeCom Go Xerox includes a SafeCom G2 Advanced Server and SafeCom G2 Web Interface. Requirements are listed below:

- **Server**
Windows 2008, 2003 and 2000. SafeCom License key code. Recommended: 1 GHz CPU and 1 GB RAM. 5 GB of free disk space.

- **Web Interface**
Internet Information Service (IIS) version 6.0 or 5.1

- **Database**
The free Microsoft SQL Desktop Engine (MSDE) is distributed with SafeCom. In a SafeCom Enterprise (multi server) installation the master server must run Microsoft SQL Server on either a Windows Server 2003 or a Windows 2000 Server.

- **Client**
Windows Vista, XP, 2008, 2003, 2000, NT 4 and clients running Citrix and Windows Terminal Service Rec mmended: 1 GHz CPU and 512 MB RAM. 1 GB of free d sk space.

- **Network protocol**
TCP/IP.

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